REPUBLIC
SERVICES, INC.

May 16, 2006

To whom it may concern:

Bill Whiteside worked for Republic Services, Inc. for 5 months (November 28, 2005 to April 21, 2006) as a documentation expert and technical specifications writer in the Business Systems Department of Republic Services, Inc.

Bill was tasked with writing technical specifications for system enhancements, and creating documentation style and standards for User Guides, Reference Manuals, and other publications. Bill was also involved with creating the architecture for document delivery methods using Microsoft Share Point. Bill's thorough and versatile writing experience enabled him to quickly adapt to our demanding documentation environment and recommend immediate solutions.

Bill has a positive attitude and was a pleasure to work with. His professional approach and pleasurable attitude fit well with our team's goals. He was often asked to meet impossible deadlines and never complained about committing what ever hours were necessary to complete the job.

Kind Regards,

John W. Heinemann

John Heinemann

Business Systems Program Development Manager
Republic Services, Inc.